

CELEBRATE CHRISTMAS HOLIDAYS IN KANNAPOLIS

A Kannapolis Christmas will officially kick off at Village Park with the **Annual Tree Lighting Ceremony & Festival of Lights** at 6 p.m., Saturday, November 20. The Festival of Lights will run through December 30. **The Kannapolis Christmas Parade** will return on December 11.

The Festival of Lights includes thousands and thousands of Christmas lights and holiday displays. Admission to the park and viewing of the lights is free; tickets are required to ride the carousel and train. The park is located at 700 West C Street in Kannapolis.

Again, this year, kids of all ages will be able to visit **Santa**. The park will also feature performances from our very own **Kannapolis Singing Bears**, who will entertain you with a Christmas carol performance.

On various nights local community groups and musicians will perform your favorite Christmas songs. Children will also have



an opportunity to create ornaments and engage in the children's zone.

ADDITIONAL INFORMATION:

• **November 20: Tree Lighting Ceremony** – 6 p.m. at Village Park, 700 West C Street. Celebrate the start of the Christmas

season in Kannapolis with the Annual Tree Lighting Ceremony. Enjoy live music and entertainment, kid's activities and fireworks. Free admission.

• **November 20-December 30: Festival of Lights** – (closed Thanksgiving Day, Christmas Eve and Christmas Day). Open 6-9 p.m. Sundays through Thursdays; 6-10 p.m. Fridays and Saturdays. Come to Village Park and enjoy all the beautiful lights and displays in celebration of the holidays. Visit with Santa, do a craft, enjoy s'mores around the fire pit and much more.

• **December 11: The Kannapolis Christmas Parade** begins in downtown Kannapolis at 6 p.m. This special nighttime parade travels through the streets of downtown Kannapolis and usually lasts until 7:30 p.m. If you are interested in participating in the parade as a sponsor or a float entry, visit www.kannapolisnc.gov/christmas. A limited number of professional floats are available, or you can enter your own float. Float registrations are due November 11. For information on all City Christmas events, visit www.kannapolisnc.gov/christmas.

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NOVEMBER 2021

Discover a Healthy Life KANNAPOLIS MATTERS

KANNAPOLIS LAUNCHES CUSTOMER CALL CENTER



The City of Kannapolis has launched a Customer Call Center. If you need assistance or have questions about City services, you can now call one telephone number – 704-920-4444 – or send an email to custserve@kannapolisnc.gov. The CARTology app is also available to provide information and assistance regarding City garbage, recycling, yard debris and white good services. It can be downloaded for free from the Google Play store.

“We are constantly working to improve how we deliver services and respond to our residents and customers. Our customer service staff are trained to answer questions and provide information on items related to all our services. If for any reason they cannot help you, they will transfer you to the appropriate department to take care of your inquiries,” said Kannapolis City Manager Mike Legg.

The one central telephone number, 704-920-4444, which is easy to remember, is available to connect residents to City staff members. Customer service staff will take your call

CALENDAR OF EVENTS

NOVEMBER

- 6 Registration for Youth Basketball Ends
- 7 Daylight Savings Time Ends
- 11 Veterans Day (City Offices Closed)
- 12 Veterans' Food Drive Ends
- 20 Tree Lighting Ceremony
- 20 Festival of Lights Begins



- 25 Thanksgiving (City Offices Closed Garbage/Recycling on One-Day Delay)
- 26 City Offices Closed in Observance of Thanksgiving

Find COVID testing/vaccine information at www.cabarrushealth.org and at rowancountync.gov/covid-19.

THE CITY OF KANNAPOLIS
401 Laureate Way | Kannapolis, NC 28081
704.920.4300
www.kannapolisnc.gov



Follow the City on Facebook (facebook.com/cityofkannapolis), Instagram @KannapolisNC, LinkedIn (linked in.com/company/cityofkannapolis), Nextdoor (nextdoor.com/Kannapolisnc.gov) and Twitter @Kannapolis for regular updates and more ideas for fun.

Continued on page 2



and work to resolve any City service/department questions or issues you may have or transfer you to the correct staff person who can assist you. The Call Center is available from 8 a.m. to 5 p.m., Mondays through Fridays. Any calls received after 5 p.m. will be answered by an auto-attendant.

The Call Center, email, the CARTology app and the City's website all provide avenues for residents and customers to reach City staff for the information or assistance they need as efficiently and conveniently as possible.

SAVE TIME AND MONEY IN THE KITCHEN

AVOID FATS, OILS AND GREASE

It's easy!

- Put oil and grease in collection containers
- Remove oil and grease from kitchen utensils, equipment and good preparation areas with scrapers/towels/brooms
- Keep grease out of wash water
- Place food scraps in collection containers

Do not:

- Pour oil and grease down drains
- Wash fryers/griddles, pots/pans and plates with water until oil and grease are removed
- Use hot water to rinse grease off surfaces
- Put food scraps down drains

SOCIAL DISTRICT NOW OPEN

The Kannapolis City Council has approved designating a social district in downtown Kannapolis. This new district – branded the West Avenue District – will enable patrons of downtown ABC-permitted establishments to drink an alcoholic beverage on sidewalks and public areas in the social district. Kannapolis was able to designate this social district following legislation that was recently approved by the N.C. General Assembly.

This new social district includes portions of West Avenue, Oak Avenue, Vance Street, Laureate Way, Cannon Baller Way, West B Street and Main Street. Customers who buy an alcoholic drink at Chophouse 101, Sabor or Old Armor Beer Company will be allowed to take the drink and go outside of the restaurant and drink it on the sidewalks or public areas inside of the social district.

“The West Avenue District lends itself to this type of social district. We revitalized our downtown area to be a place where people of all ages can enjoy themselves. We specially created areas where people could dine outdoors, and this legislation allows people to buy an alcoholic beverage and food at our new restaurants and brewery and sit outdoors and enjoy their meal,” said Kannapolis City Manager Mike Legg.

- Several restrictions will be in place to ensure the downtown area remains a safe family-friendly destination:
- ABC-permitted establishments must ensure they meet all legal requirements for carding and limiting consumption of alcoholic beverages. The establishment can only serve two beers/wine drinks or one liquor drink to one patron at a time.
 - Drinks must be purchased and consumed within the boundaries of the West Avenue District.
 - Anyone with a drink in the designated West Avenue District must throw away the drink before leaving the district.
 - Drinks must be in specially labeled cups, which will be sold by establishments in the West Avenue District. They must be less than 16 ounces.
 - Drinks will only be allowed in the district from 10 a.m. to midnight Monday through Saturday and noon to midnight on Sundays.
 - Once the patron leaves the establishment with the drink container, the patron cannot enter any other building in the downtown or a vehicle without discarding the drink.
 - Kannapolis Police Officers will enforce the restrictions of the West Avenue District.

The Atrium Health Ballpark will not be part of the district at this time. Any alcoholic beverages purchased at the ballpark will need to be consumed and discarded before leaving the ballpark. Additionally, no alcoholic beverages purchased from other establishments may be brought inside the ballpark.

LOOSE LEAF COLLECTION UNDERWAY



Loose leaf collection began October 25 and will end March 4, 2022. After March 4, we request that you bag any loose leaves you have and place them at the curb for yard waste collection.

During the loose-leaf season, there will not be loose leaf collection on the following holidays observed by the City: Veteran's Day (Nov. 11), Thanksgiving (Nov. 25 and 26), Christmas (Dec. 23, 24 and 27), New Year's Eve (Dec. 31) and Martin Luther King Day (Jan. 17).

- Loose Leaf Collection Dos & Don'ts:**
- Leaves must be placed at the curb or along the ditch line – not in ditches – in rows parallel with the street.
 - Place leaves at the curb by 7 a.m. on the day of collection.
 - Leaves mixed with limbs, other yard waste, gum balls, gravel, glass or other solid matter will not be collected.
 - Leaves in garbage containers will not be collected.
 - Leaves must be clear of water meters and fences and placed on the street side of retaining walls.
 - Leaves must be clear of sidewalks/street.

To find your loose-leaf collection schedule, visit kannapolisnc.gov/looseleaf or download the free CARTology app in Apple and Google Play stores.

Need reminders to put your bins out before your garbage/recycling day, or do you need to look up how to dispose of items (i.e., batteries, paint, furniture, etc.)?

Visit kannapolisnc.gov/Garbage or download the CabConKan CARTology App for Apple and Android.

MAKE YOUR RESERVATIONS TODAY!

For information on renting the facility, please contact us at 704-920-4314 or rentals@kannapolisnc.gov.

The Laureate Center is the perfect location to host events, seminars, professional development classes, conferences and more. Located in Kannapolis City Hall, the center has all the amenities and unique spaces, such as a gallery and terrace, to ensure your business event is a success.

kannapolisnc.gov
401 Laureate Way
Kannapolis, NC 28081

